Customizing Lean Leadership-New Facilitator Case Studies
13 Lean Leadership Principles

1. Lean vs. Traditional
2. Principles and Purpose
3. Focus/Alignment/Constancy
4. Student and Teacher
5. Inquiry and Advocacy
6. Respect/No Blaming People
7. Value Stream Thinking
8. Effective Measurement
9. Reflection
10. Leader Standard Work
11. Go See – Leadership
12. Building Teams
13. Advocating Lean Thinking, Mitigating Resistance
Story 1 East Coast Training

• LL for the east coast.
• How was the relationship built?
• What is the reason for the course?
• What is next
• Showing respect.
Story 2: Facilitation My Enterprise Resource Planning Team

• LL for ERP
• How the relationship was built
• What is the reason for the course
• What is next
• How did Jeanne show respect for her employees.
Story 3: Training Delivery Customization

5. PEOPLE

- **Long Term Thinking – Most Admired Company by 2030**
  - How Will You Function After Completing This Course
  - LEAN LEADERSHIP
  - PDCA

- **LEARNING ORGANIZATION**

- **POV**
  - Customers-Focused
  - Culture of Discipline
  - Keeping Score
  - Being Indispensable

- **Core Values**
  - Integrity: We conduct all business with the highest standards of honesty and fairness; we can be trusted.
  - Enjoyment: We believe work should be fun and intrinsically motivating; if we are not enjoying ourselves, we are doing something wrong.
  - Uniqueness: We must be different from all other construction companies; we stand for something.
  - Ever Forward: We believe in continual self-initiated change, improvement, learning and the advancement of standards for our own sake.

- **Purpose**
  - We Exist to Build Great Things.
PATH FORWARD

1 INDUSTRY
Academic papers, case studies, best practices, conferences

2 EDUCATE
Lean Fundamentals (90 mins) & Lean Leadership (10 weeks)

3 ORGANIZE
Map of Regional Lean Expert Contacts Monthly Calls

4 PROJECT IMPACT
Lean My Team (light, medium & dark roast)

5 PEOPLE IMPACT
People doing the work solve their problems